

1. Healthcare & Medical Billing

- · Claims processing
- Medical transcription
- · Patient scheduling and reminders
- Insurance verification
- EMR data entry
- · HIPAA-compliant documentation
- · Revenue cycle management
- AR collections

2. Financial Services & Accounting

- Bookkeeping and reconciliation
- Tax processing and documentation
- Compliance and audit support
- Payroll processing
- Invoice and payment handling
- KYC/AML verification
- Budget forecasting

3. E-commerce & Retail

- Order and inventory management
- Return and refund handling
- · Multichannel product listing
- Customer support (voice, chat, email)
- CRM data updates
- Marketplace integrations
- Shipment and logistics coordination

4. Real Estate

- · Virtual assistant services
- Document preparation and processing
- · Appointment scheduling
- Lease agreement handling
- CRM and listing updates
- Maintenance work order tracking

5. Legal Firms

- Legal Process Outsourcing (LPO)
- Contract drafting and formatting
- · Legal research and case summaries
- · Client record management
- Document review and transcription

6. IT & SaaS Companies

- Technical support and help desk
- Software testing (QA)
- · User onboarding support
- · System monitoring
- · Remote admin assistance

7. Marketing & Advertising

- Campaign reporting and analytics
- · Data entry and segmentation
- Lead generation
- · Content moderation and tagging
- CRM cleanup



CANADA

1. Telecommunications

- Customer support (inbound/outbound)
- Subscriber data entry
- · Billing and invoice management
- SLA and compliance documentation
- Loyalty program support

2. Healthcare Administration

- Patient intake coordination
- · Claims submission and follow-up
- Medical transcription
- Appointment setting
- Record digitization and archiving

3. Finance & Insurance

- Loan processing and documentation
- Data entry and validation
- Document verification
- Regulatory compliance support
- Payroll and benefit tracking

4. Education & EdTech

- Student support and inquiry handling
- Online exam proctoring
- Grading assistance
- Course content formatting
- LMS administration

5. Transportation & Logistics

- Dispatch coordination
- Route planning assistance
- Documentation handling
- Shipment tracking
- Invoicing and billing support

AUSTRALIA

1. Accounting & Bookkeeping

- BAS/GST reporting
- Payroll processing
- Superannuation calculations
- Bookkeeping and reconciliation
- Tax filing support

2. Property Management & Real Estate

- · Lease and bond documentation
- · Inspection scheduling
- Property listing management
- Tenant communication logs
- Owner reports and payouts

3. Legal Services

- LPO services (transcription, drafting)
- · Paralegal virtual assistance
- Document review and formatting
- · Time tracking and invoicing

4. Retail & E-commerce

- Product inventory management
- Order processing
- Customer service support
- Return handling and feedback moderation

5.Education & Training

- Admin support for institutions
- Course enrollment processing
- Grading and transcript support
- Student record maintenance

YIRAH

EUROPE (UK, GERMANY, FRANCE, NETHERLANDS, NORDICS)

1. Banking & Financial Services

- KYC/AML compliance
- Risk reporting and fraud detection
- Transaction documentation
- ERP and CRM updates
- Tax and audit preparation

2. Healthcare & Pharma

- Regulatory document handling
- Clinical trial documentation
- Medical transcription and data entry
- Patient support services
- Compliance tracking

3. Manufacturing

- Order and invoice processing
- Supplier and vendor coordination
- Inventory tracking and reporting
- Product catalog data management
- Equipment maintenance logs

4. IT & Cybersecurity

- System monitoring and alerts
- Ticketing and issue resolution
- Remote desktop support
- Data backups and cloud management
- QA testing documentation

5. Consulting Firms

- Market research and data analysis
- Presentation preparation
- CRM updates
- Financial modeling support
- Policy and document formatting